

FNC Energy, aware of the responsibility that every production organization assumes with reference to customer satisfaction, promotes a **Quality Policy**, which is a guide and point of reference for all company activities. Since its founding in 1996, FNC has been deeply committed to providing the highest quality integrated engineering design services, identifying as its core mission, not only to meet but exceed customer expectations, through an unwavering commitment to excellence and innovation. The organization now considers it essential to achieve and maintain the full implementation of a Management System compliant with the UNI EN ISO 9001 standard.

Guiding principles:

- **Customer Orientation:** FNC Energy places customers at the center of all its activities. He is committed to deeply understanding their needs, goals and expectations, so that each project fully and accurately meets their needs.
- **Technical Excellence:** FNC Energy invests significantly in continuous training and skills development of its staff. This ensures that the team is constantly up-to-date on the latest technologies and best practices in the field in which the company operates.
- **Integrated Collaboration:** In carrying out its activities, FNC Energy fosters a culture of collaboration both internally and externally, encouraging synergistic interaction between teams and external stakeholders to maximize efficiency and ensure high performance in projects.
- **Process Efficiency:** Constant monitoring and improvement of operational processes are considered a priority by FNC Energy. The company proactively seeks to optimize workflow, reduce waste, and ensure timely and flawless project delivery.
- **Continuous Improvement:** The culture of continuous improvement is an integral part of the company's philosophy. The performance of the quality management system is constantly monitored in order to learn from past experiences and, where necessary, implement corrective and preventive actions to grow steadily.
- **Quality objectives** are considered as a guide to ensure continuous performance improvement and continuous customer satisfaction.

The Management undertakes to make this Policy operational and keep it active, communicating it to all staff and interested parties who request it; its adequacy is periodically assessed on the occasion of the Management Review.

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FNC S.r.l.

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